



City of Gallatin



***Public Works
Environmental Services Department
641 Long Hollow Pike
Gallatin, Tennessee 37066
Phone: (615)-452-2147 Email:
rosemary.gammons@gallatin-tn.gov
www.gallatin-tn.gov/publicworks***



Environmental Services Overview of Solid Waste Disposal

The Public Works Environmental Services Department is responsible for all residential solid waste disposal within the Gallatin City limits including Garbage Pick-Up, Brush Pick-Up, Bulk Item Pick-Up and Recycling. It is our mission to provide quality municipal solid waste services and environmental programs that are safe, efficient, cost effective and environmentally responsible. We are proud to offer Garbage Pick-Up service along with free brush and bulk item pick-up, and recycling bins at the Public Works office for City of Gallatin residents.

Garbage Pick-Up

The City provides optional garbage pick-up service once a week, at a charge of \$12/per container/per month. Applications for garbage pick-up service are available at the Public Utilities Office, Public Works Office, and online at www.gallatin-tn.gov/publicworks. Gallatin predominantly utilizes fully automated garbage trucks to service garbage containers. Customers must provide containers that are compatible with the City's automated equipment. Garbage containers are serviced Monday-Thursday. Contact the Environmental Services Department to determine what day your street is serviced or visit our website.

Garbage Service

We request your cooperation in order to provide safe and efficient garbage pick-up services. The following guidelines have been established for trash service customers:

- Container(s) must be placed at the curb/street no later than 7 AM the day of service, and must be returned to the back of the property within 24 hours.

- Container(s) must be placed in upright position at the curb, with handles facing away from the street.
- Container(s) must be placed a minimum of 3' in all directions from any other object (i.e. mailbox, power pole, second can).
- Container(s) must have a functioning lid that is closed completely.
- Container(s) must be in serviceable condition (i.e. bars intact, container free from cracks, both wheels present, etc.)
- Brush, dirt, bricks, rocks, tires, construction materials or other hazardous materials (paint, gasoline, needles, etc.) shall not be placed in the garbage container.
- Please make certain that all trash is confined to the container. On pickup day our trucks only dump contents of containers.

The following policies are in place to provide efficient and accommodating garbage pick-up service for all of our customers:

- Two "Courtesy Dumps" are provided per calendar year. A Courtesy Dump is when a container is not placed out on time or in proper position, and a driver back tracks their route to service the can.
- "Backdoor Service" is available for disabled persons who have no able-bodied person living in the home. A doctor's statement shall be provided to the Public Works Director for his approval. Once the doctor's statement and release allowing a City employee to access the property to retrieve the can are submitted, Backdoor Service may be provided.
- Customers that desire service for residences with driveways 400' or more, may request pick-up at the house, rather than at the road, for a fee of \$5/month. The driveway must be traversable by City garbage trucks, with an adequate area to turn around for this service. A signed release must be completed authorizing City employees to access the property.

Garbage Containers

Garbage containers can be purchased from the City Records Office (132 West Main Street) at the City's cost per container. Containers purchased from the City, come with a 10-year warranty, which the City will honor on the container. Garbage containers can also be purchased at retail/hardware stores, but must be compatible with the City's automated equipment.

Garbage containers are the responsibility of each customer. In the event damage or wear occurs to a container purchased from the City, and is still covered under the 10-year warranty, the City will work to make the repairs necessary. If the can was not purchased from the City, any damage/replacement is the responsibility of the owner.

Please be aware containers that are repeatedly over filled, subjected continuously to the elements, or left dirty will have much shorter life spans, than those that are properly cared for. Once containers are worn to a point that trucks have trouble

servicing them, drivers will leave notice that the container needs replacing, or the container will not be serviced. Again, the container is the responsibility of the customer.

Brush Pick-Up

The City provides free brush pick-up for residents of Gallatin. This service includes roadside pick-up of up to one 20 cubic yard trailer per route cycle. A fee in the amount of \$75.00 shall be charged for any amount of brush in excess of this. Brush includes limbs, branches, logs, and shrubbery. City brush trucks generally make it by each residence every 3-4 weeks for collection, depending on the amount of brush being collected throughout the City. For brush to be collected, the following guidelines must be followed:

- Brush including limbs/logs must be no longer than 15'
- Brush must be placed within in 2' of the edge of roadway/sidewalk/curb, with limbs/logs facing the same direction.
- Brush should be free of any other debris (i.e. paper, furniture, treated or painted wood).
- Place brush away from driveways or intersections in a manner that does not reduce visibility.
- Brush shall not be placed in the sidewalk or roadway travel paths.

Leaf Pick-Up

Leaves, lawn clippings, and mulch shall be placed in brown recyclable bags, available at local retail/hardware stores, and must be placed at the curb/street. In order to schedule leaf pickup, phone Environmental Services at 615-452-2147 and press 1. Leaf bags will be picked up the day after your regular curbside trash pickup, except for weeks that contain a city observed holiday. Do not mix any non-organic materials in these bags.

Bulk Item Pick-Up

The City provides bulk-item pick-up for items too large to be disposed of in garbage containers. These items are picked up on Fridays, and must be called in to 615-452-2147 for pick-up by Thursday at 3:30 PM. Bulky items eligible for pick-up include furniture, appliances, and scrap metal. New move-ins are allowed a maximum of (3) pick-ups for cardboard boxes. Cardboard boxes will not be picked up any other time. If you have an item that will not fit in the container and is not listed, please contact our office for clarification and disposal instructions. The following items are not eligible for pick-up:

- Cardboard boxes (please recycle)

- Tires (Your local tire dealer or the resource authority will take tires for a cost)
- Dead animals
- Dirt, rock, concrete, bricks, etc.
- Gas tanks and other hazardous waste.
- Building materials (tile, drywall, paneling, shingles, carpet, cabinetry, etc.)
- Miscellaneous items that are small enough to fit into the trash container (excess trash, clothes, toys, small kitchen appliances, etc.)

Recycling

Gallatin currently offers drop off recycling for steel, aluminum, plastic, glass, cardboard, and paper at the Public Works building located at 641 Long Hollow Pike. There are also drop off bins for paper located at the Public Utilities Office (229 Hancock Street) and the Civic Center (210 Albert Gallatin Ave.).

We strongly encourage citizens to utilize these facilities. Recycling not only benefits the City by reducing the amount of garbage going into the waste stream, but also preserves our natural resources, minimizes pollution, and saves tax payer dollars and resources.

When dropping off recycled items, please make sure to properly sort your items, and place them in the appropriate bins. When bins are contaminated with non-compatible items, they are no longer able to be recycled. We do not offer recycling for styrofoam or plastic bags.

Feel free to contact the Environmental Services Department (615)452-2147 with any questions, including billing, service days, holiday schedules, etc. or visit our website at www.gallatin-tn.gov/publicworks